## **Consumer Robotics**

**Q**UALCOMM<sup>®</sup>

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#### What is a consumer robot?

Consumer: a person who purchases goods and services for personal use.

Ergo: Consumer Robot- A robot for personal use by an individual

A broader definition includes robots that are

Possibly owned by one individual or collective

Possibly a robot shared by many individuals

Possibly a robot as a service

# Why is a consumer robot different than a traditional industrial robot?

Uncertain environment or environmental state-

Every environment is different- How do you test

Increased perceptual demands

Increased navigation capability

Safety- Pitch points, tip over

Power efficiency- Battery operated

Mass production- Mass assembly, quality control, non-trivial

Service model- Is a truck roll necessary?

Naïve users- Where is the on switch? Support costs

#### Cell phone technology can help with many issues

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## Why fully on-device matters



#### Qualcomm® technologies enable advanced robot capabilities

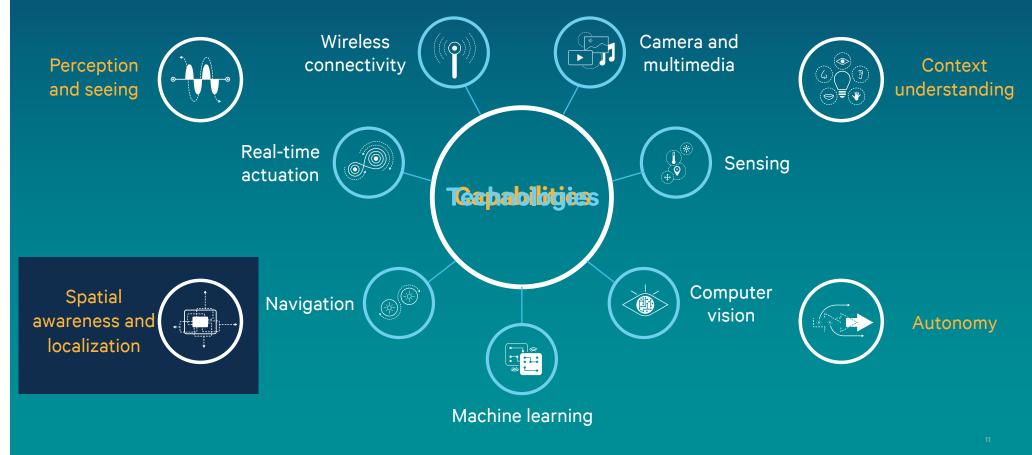
Bringing together essential innovations on a highly optimized heterogeneous compute platform



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#### Qualcomm® technologies enable advanced robot capabilities

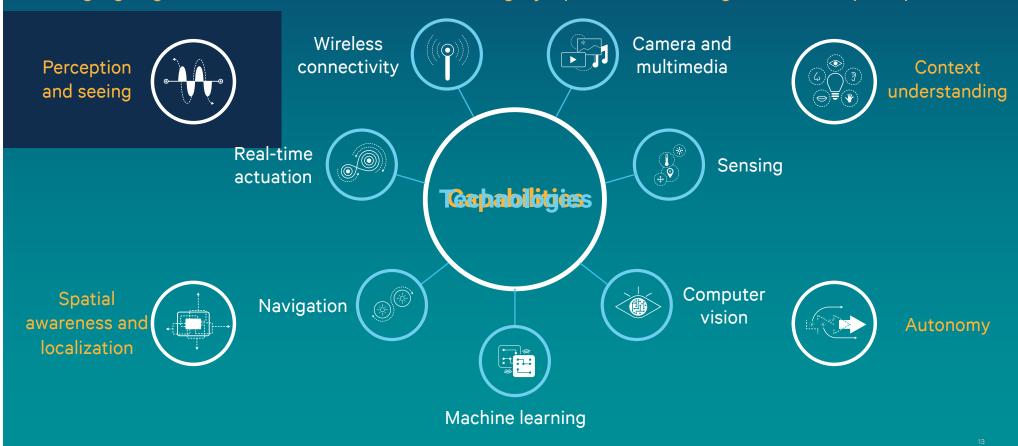
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#### A proposal for model of consumer purchase decisions

Cost is not the sole consideration in the purchase of consumer goods.

Luxury cars can cost \$50K +

We must take into account to additional factors:

Value creation + Utilization

**U:** Utilization

V: Value creation per unit time

E: Operational expense per unit time

C: acquisition cost

R: Break even time (in years). 0.5, 1.0 etc.

Conjecture: R=1 is a reasonable value of current robots

$$R > \frac{(V-E)U}{Cost}$$

Proposed model of rational Consumer purchasing behavior

#### Example Consumer Vacuum Cleaner

#### **Consumer Vacuum:**

\$15 hour value creation

\$1 hour a week utilization

R = 1

=> Cost < \$780

$$R > \frac{(V-E)U}{Cost}$$

Proposed model of rational Consumer purchasing behavior

Hourly value creation is capped by cost of house keeper.

Discussion...

#### **Example Robotic Chef**

#### Robotic chef:

\$15 hour value creation

\$1 hour day utilization

R = 1

=> Cost < \$5475

$$R > \frac{(V-E)U}{Cost}$$

Proposed model of rational Consumer purchasing behavior

Assuming the robotic chef could do food prep, cooking and clean up

Discussion...

#### **Example Rosie**

Suppose a robot could do everything a human could and worked 30 hours a week.

How much would someone pay for it?

U = 30 hours week.

 $\Rightarrow$  For and R value of 1

Proposed model of rational Consumer purchasing behavior

⇒ In principle R also reflect the risk in the acquisition. So, new products will have a lower R value and the R value will increase with time.

#### Ideas for realizing Rosie

Increase U: Share Rosies- A Rosie in an apartment building shared by 4 or more apartment: cost should be 60K or higher.

Increase R :Rosie as integrator of islands of automation

Stand a lone "robotics devices" are leveraged

By Rosie- Wash dishes, a stove that can cook,

Automated dicing machines for food preparation,

Robotic vacuum cleaners, Clothes folding machine.

Rosie's job is then to move things

$$R > \frac{(V-E)U}{Cost}$$

Proposed model of rational Consumer purchasing behavior

From point A->B from one island to another: Reduce acquisition uncertainty

### **Implications**

Creating move value is hard

Higher utilization models may be the easier

 $R > \frac{(V-E)U}{Cost}$ 

Low value but constant use (Smart Speakers)
Robots with multiple users (Educational robots)
Robotic waiters, concierge etc.

Proposed model of rational Consumer purchasing behavior

Improve R by educating consumer, influential early adopters, etc.

# Thank you

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